

# H. A. BRIDDON LTD.

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## BUILDING & CONSTRUCTION, PLUMBING & HEATING

### **Terms & Conditions 2015**

Please read through our terms and conditions & feel free to voice any issues that may arise. It is also important to let us know of any Term & conditions or expectations of your own that you wish to be included before work begins.

1. Our quotations are produced with as much detail as possible to avoid any misunderstandings. If something is missing that you would like included, please let us know & we will revise the quotation accordingly. Any additional work found necessary are to be agreed with the client & a separate revised or extra contract quotation provided.
2. Working arrangements: all prices quoted are calculated on the basis of free access & unimpeded working during our normal hours (7:30am – 5pm Mon-Fri, Sat 8am-1pm), unless otherwise agreed.
3. Both contractor and client to agree practical arrangements on working methods that provide minimum disruption to the client and allow work to be carried out efficiently by the contractor.
4. Free access is required for delivery of building materials, plant, machinery & skips etc.
5. All building & other materials provided by the main contractor or their sub-contractors remain the property of H.A.BRIDDON LTD until full & final payment is received via bank transfer, cleared cheque or cash (see item 9.).
6. Access to & collection of used or unused building materials, equipment and plant etc remains in place until full and cleared final payment is received.
7. Accepting a quotation, either verbally or in writing & agreeing to the commencement of works will allow these terms and conditions to come into effect.
8. The main contractor being H.A.BRIDDON LTD may employ both direct & sub-contractor labour to work onsite. Each individual contractor takes full responsibility for their own third party liability. The main contractor will oversee all works to completion and takes full general & operational responsibility in the running of any contract agreed with the client.
9. Payment can be made via bank transfer, by cheque or in cash and a receipt for payment will be given. Please make all payment by cheque payable to 'H.A.BRIDDON LTD'. Bank transfer details are printed on invoices or by request. Payment in full is due upon completion of the contract & presentation of the associated invoice. Part payments, interim payments & deposits may be agreed prior to commencement of works or during the contract duration. A down payment is not usually required however arrangements may be made for a down payment in respect of the acquisition of bespoke or high value materials.
10. Insurance & public liability: public liability insurance is provided up to the sum of £10,000,000 by the NFU mutual- policy number 080X2732864/N02. All usual general building practises are covered within our insurance policy.
11. All client information is retained in accordance with the Data Protection Act 1998 and all personal and other client details will remain confidential.
12. In the event of unforeseen difficulties arising, or any other circumstantial changes, the quotation price or estimated cost may be revised to reflect the situation at hand.
13. Guarantees: all customers will benefit from a full guarantee on our workmanship or a period of 12 months. Guarantees on materials run in accordance with manufacturer's warrantee periods where applicable. Our guarantee covers all new work & all new materials used in construction or repairs, but does not guarantee the integrity of any existing structures, materials or decorations. In the event of a failure beyond the guarantee period we will be happy to investigate the cause & negotiate a solution to the problem without delay & carry out any agreed repairs as soon as possible. Charges may apply for remedial work carried out beyond guarantee dates or to items not covered by our guarantee. Decorations are signed off on completion & not covered by guarantee.
14. No responsibility is taken by ourselves for the presence of perished or rotten timber (or any other perished or rotten materials) in existing structures such as doors, windows, & frames whether detected or undetected at the time of contract.
15. Extras will only be undertaken further to both full discussion with the client & verbal or written agreement & charged at the agreed rate.
16. Protection of existing surfaces (floors, carpets, curtains, doors & furniture etc). Whilst we endeavour to protect existing surfaces with the use of dust sheets & loose plastic sheeting etc along with care in our working practice, responsibility for protection from damage of any existing surface or fabric etc is the responsibility of the client. Arrangement can be made to put in place protection of existing surfaces, over & above our basic cover, at a negotiated additional cost.
17. Discounts & retentions: Prices are based on the understanding that no retention are held unless previously arranged & authorised. No main contractor or sub-contractor discounts are given unless agreed & confirmed in writing.
18. We will endeavour to employ a helpful attitude at all times & will always attempt to bring the building works to a satisfactory conclusion as soon as possible taking into account weather conditions & availability of specialist materials & unforeseen circumstances.

